UPMC LIFE CHANGING MEDICINE

Investor Presentation September 15, 2014

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UPMC'S FINANCIAL PICTURE

- Strong balance sheet allows UPMC to continue meeting the region's health care needs
 - Provide top-ranked clinical care while operating efficiently
 - Fund capital expenditures that support quality and improve care
- UPMC Health Plan membership now more than 2.3 million
- \$644 million in operating EBIDA
- Substantial reinvestment in western Pennsylvania
 - \$458 million in capital spending and business investments
- \$177 million pension contribution protects employees' retirement plans
 - Fully funded based on ERISA funding rules

RESULTS IN BRIEF:

\$190M operating income / \$567M net income / \$4.3B investment reserve portfolio

All figures based upon the most recent fiscal year ended June 30, 2014



UPMC'S TWO BUSINESSES

<u>Operations</u>

- Operating income of \$190 million needed to run operations, fund capital expenditures and create new programs
 - Outpatient revenue **1**7%
 - Physician revenue 11%

Investment Reserve Portfolio

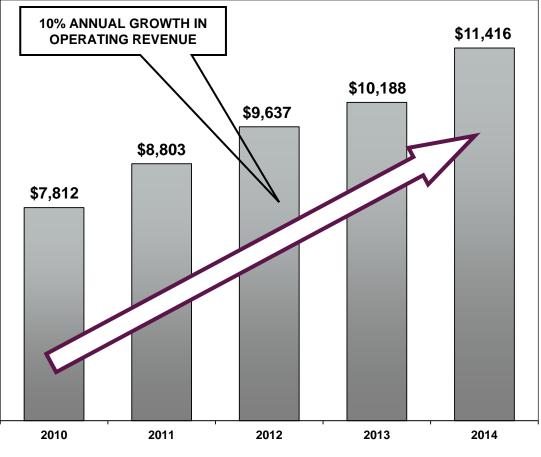
- \$4.3 billion investment reserve portfolio provides for long-term sustainability
 - Value rises and falls based on market conditions
 - Fiscal year return for UPMC **1**4.8%

All figures based upon the most recent fiscal year ended June 30, 2014



UPMC OPERATING REVENUE

(Dollars In Millions)



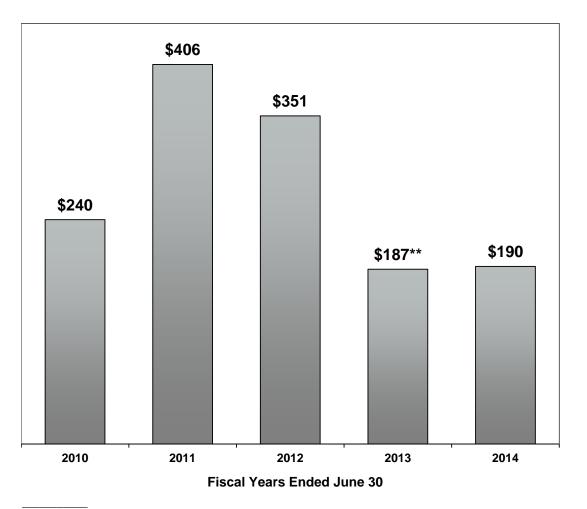
Fiscal Years Ended June 30

- UPMC's operating revenue has increased by 46% since 2010
- 10% compound annual growth rate allows UPMC to pursue various growth and community initiatives



UPMC OPERATING INCOME *

(Dollars In Millions)



- Operating income \$3M
- Provider services \$28M and was partially offset by insurance services \$25M

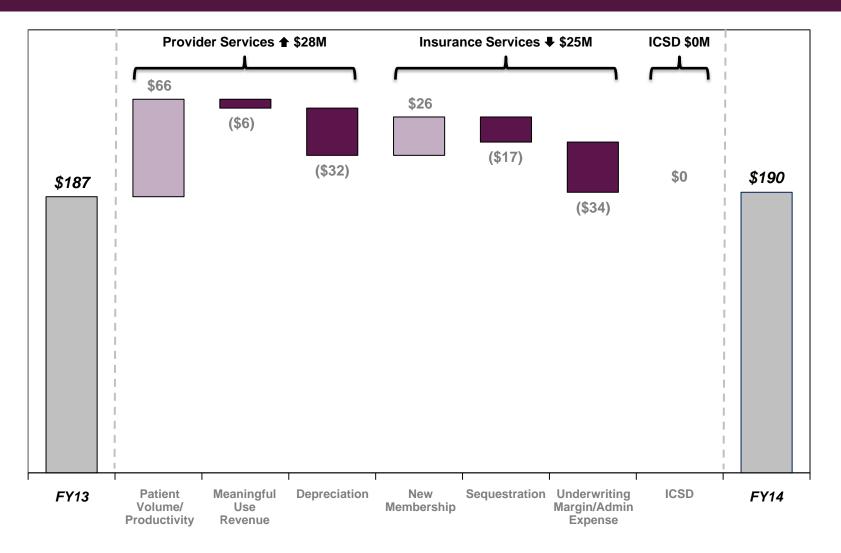
* -- Excludes non-recurring asset impairments and separation expenses in the period incurred

** -- Excludes a \$55 million non-cash expense related to the Pittsburgh Promise agreement



CHANGE IN OPERATING INCOME

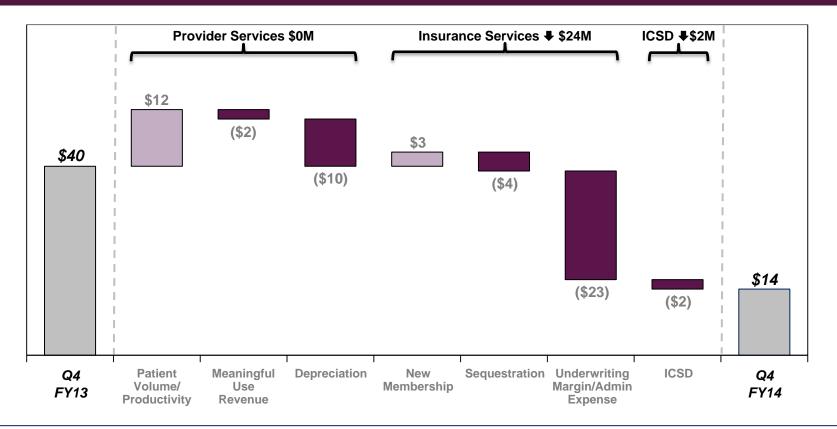
(Fiscal Years Ended June 30 – Dollars In Millions)





CHANGE IN OPERATING INCOME

(Fourth Quarter Only Fiscal Years Ended June 30 – Dollars In Millions)



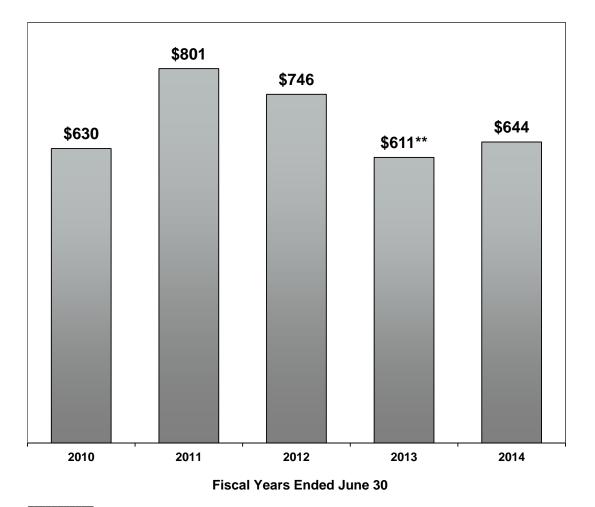
QUARTERLY CHANGE IN OPERATING INCOME

	FY13	Provider	Insurance	ICSD	Total	FY14
Q1	\$72M	≜ \$12M	₩ \$34M	★ \$4M	₩ \$18M	\$54M
Q2	\$13M	1 \$25M	≜ \$8M	≜ \$12M	≜ \$45M	\$58M
Q3	\$62M	₹ \$8M	≜ \$25M	₩ \$14M	≜ \$3M	\$65M
Q4	\$40M	\$0M	₽ \$24M	₩\$2M	₽ \$26M	\$14M
Total	\$187M	≜ \$28M	₽ \$25M	\$0M	≜ \$3M	\$190M

LIFE CHANGING MEDICINE

UPMC OPERATING EBIDA *

(Dollars In Millions)



- <u>Tenth</u> consecutive fiscal year in excess of \$500M in operating EBIDA
- Consistently achieving income levels necessary to run operations, fund capital expenditures and create new programs for the residents of western Pennsylvania



* -- Excludes non-recurring asset impairments and separation expenses in the period incurred

** -- Excludes a \$55 million non-cash expense related to the Pittsburgh Promise agreement

CHANGING WESTERN PENNSYLVANIA MARKET

287,373

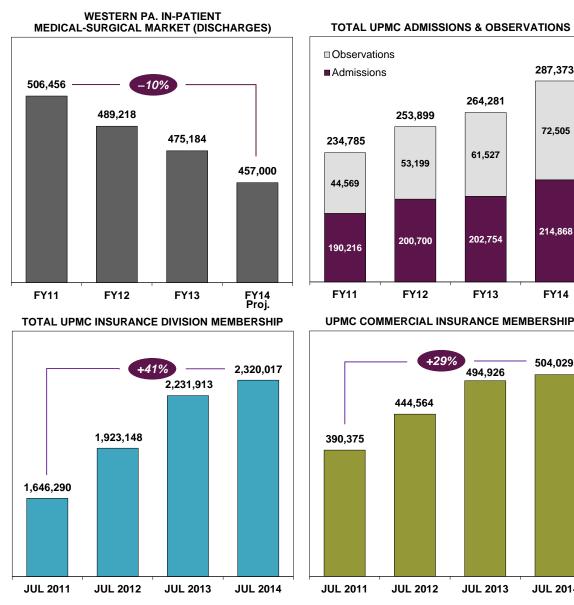
72,505

214,868

FY14

504,029

JUL 2014

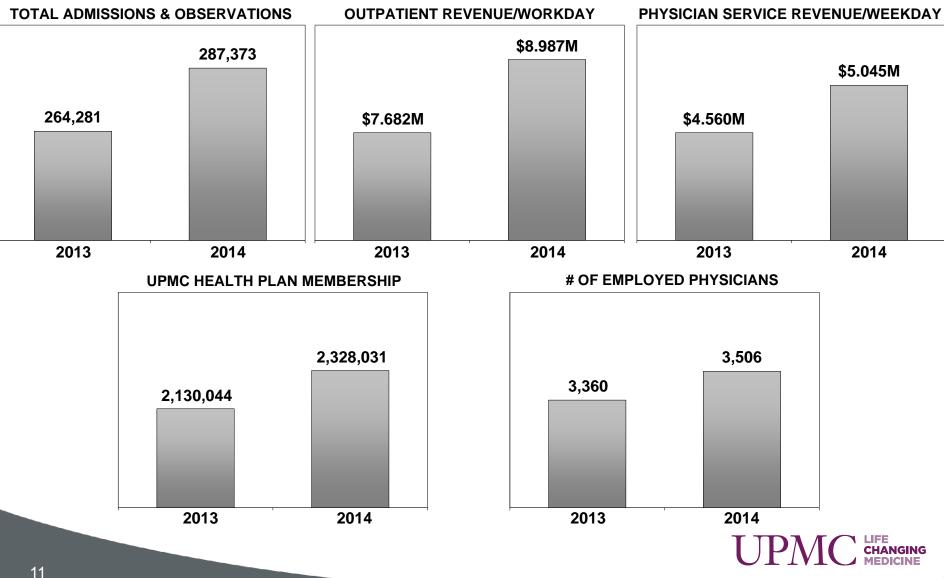


- Western Pennsylvania in-patient med-surg market contracting by more than 3% annually
- 22% increase in admissions over past three years
 - ✓ Allegheny County market share = 61.0% (vs. 58.6% three years ago)
 - ✓ 29-County western PA market share = 41.4% (vs. 33.0% three years ago)
- 41% increase in total insurance membership since 2011
 - ✓ UPMC Health Plan re-affirmed by A.M. Best "A- (Excellent)"
 - ✓ J.D. Power member satisfaction ranked #1 in Pittsburgh market
- Highmark Update



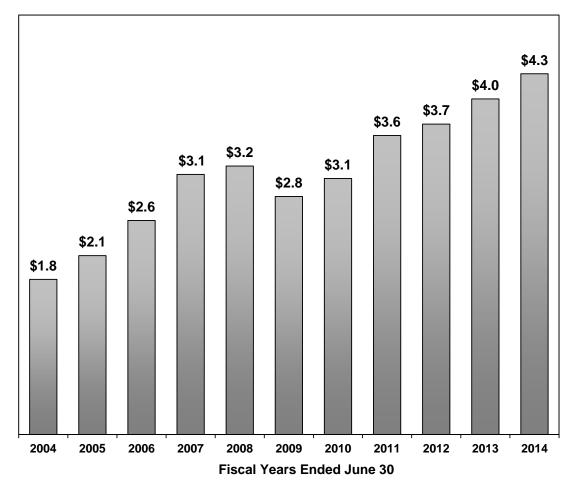
UPMC OPERATING METRICS

(Fiscal Years Ended June 30)



UPMC INVESTMENT RESERVE PORTFOLIO

(Dollars In Billions)



- \$4.3 billion diversified portfolio provides for longterm sustainability
- Value changes as market fluctuates



2014 U.S. NEWS & WORLD REPORT HONOR ROLL

US.News

BEST HOSPITALS HONOR ROLL 2014-2015

- 1. Mayo Clinic, Rochester, Minn.
- 2. Massachusetts General Hospital, Boston
- 3. Johns Hopkins Hospital, Baltimore
- 4. Cleveland Clinic
- 5. UCLA Medical Center, Los Angeles
- 6. New York-Presbyterian University Hospital of Columbia and Cornell, N.Y.
- 7. Hospital of the University of Pennsylvania, Philadelphia
- 8. UCSF Medical Center, San Francisco
- 9. Brigham and Women's Hospital, Boston
- 10. Northwestern Memorial Hospital, Chicago
- 11. University of Washington Medical Center, Seattle
- 12. Cedars-Sinai Medical Center, Los Angeles
- 12. UPMC-University of Pittsburgh Medical Center
- 14. Duke University Medical Center, Durhman, N.C.
- 15. NYU Langone Medical Center, New York
- 16. Mount Sinai Hospital, New York
- 17. Barnes-Jewish Hospital/Washington University, St. Louis

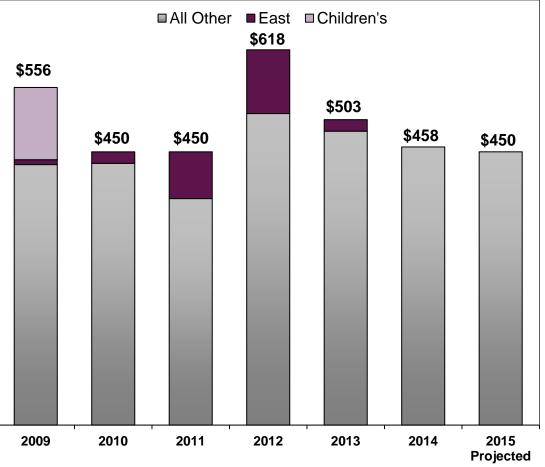


- UPMC ranked #12 on the Honor Roll
 - ✓ 15th year on the Honor Roll
- #1 in Pennsylvania
- UPMC ranked in 15 of 16 specialties
 - Six specialties ranked in the top 10 nationwide; 10 ranked in the top 20
- Children's Hospital of Pittsburgh of UPMC ranked #9 on the "Best Children's Hospitals" Honor Roll
 - ✓ Fifth year on the Honor Roll
 - Ranked in all 10 pediatric specialties nationwide; five ranked in the top 10



INVESTING IN INFRASTRUCTURE AND NEW BUSINESSES

(Dollars In Millions)



Fiscal Years Ended June 30

- Annual average reinvestment of \$506 million supports UPMC's three strategic pillars:
 - ✓ Good science
 - ✓ Smart technology
 - Accountable patient care
- All capital expenditures satisfy the following:
 - Advance the delivery of health care to our patients and the community
 - Improve UPMC facilities/update technologies used to deliver patient care
 - ✓ Realize a positive ROI



UPMC UNIQUELY POSITIONED FOR THE FUTURE

<u>Clinical Care Provider</u>

- Grown from a single psychiatric hospital in 1973 to a 21-hospital system today
- Ranked #1 in Pennsylvania and #12 nationally in *U.S. News* & *World Report* Honor Roll



Integrated Delivery & Finance System (IDFS)

- UPMC Health Plan established in 1997; membership surged by 45% over past 3 years to more than 2.3 million
- 2nd largest provider-owned IDFS; more than \$5B in revenue
- Top-rated for quality and satisfaction



Academic Medical Center

- With University of Pittsburgh, increased NIH funding from \$25M (36th) in 1980 to \$430M (6th) today
- One of the largest programs in the U.S. – trains nearly 1,800 residents and fellows



National Institutes of Health

• More than 3,500 employed physicians

Business & Entrepreneurial

- International presence in more than a dozen countries
- Successful commercial ventures mean 1,700 jobs and \$520M reinvestment in the region
- Partnering with national leaders; Evolent #4 on Forbes 2014 list
- Recognized for IT innovation; "Most Wired" 16 consecutive years



Series 2014 A & B Bonds

- \$400 million Fixed Rate
 - \$350 million Pennsylvania Economic Development Financing Authority
 - \$50 million Monroeville Finance Authority
- \$150 million New Capital
- Current Refundings:
 - 2008A Bullet Maturity \$167 million
 - 2008B Bullet Maturity \$50 million
 - 2009A Bonds \$20 million
- Sale mid-September
- Close early-October
- Total debt expected to remain at approximately \$3.1 Billion over next 5 years
 - New capital borrowing expected to match amortizing principal

